



Business Broadband Data Only Application

New Install Reconnect Transfer of Ownership

Business Application Information

| Sole Proprietor | Partnership | Corporation | Subsidiary | Government Agency | Other |
|------------------------------|-------------|-------------|------------------------------------|-------------------|--------|
| Business/ Company Name: | | | Federal Tax Identification Number: | | |
| Owner/Principal Name: | | | Title: | | |
| Street Address: | | | City: | State: | Zip+4: |
| Billing Address: | | | City: | State: | Zip+4: |
| Contact Number: | | | Email Address: | | |
| Government Issued ID Number: | | | Attach Copy | | |

Account Authorization

To authenticate the **Account Owner/Principal and/or Additional Authorized Users** over the telephone, on behalf of your organization, we require a **Master Account Password**. Please create an **8 to 15 character alpha - numeric password** that we may use to verify identity.

Master Account Password: _____

Additional Authorized Users

Federal privacy law requires that all Sierra Tel employees verify a business representative's identity before they are able to discuss account detail, share balance detail, or make changes to a business account. When an Additional Authorized User from the list below inquires about an account, we will always require the Master Account Password.

In addition to the Owner/Principal the following named person(s) is/are authorized, on behalf of the company, to execute any service change request or obtain any information related to this account. Note: Only the **Owner/Principal** listed on an account are entitled to sign-over ownership of an account to another party or terminate services.

| | | |
|--------------------|-----------------|----------------|
| Authorized User 1: | Contact Number: | Email Address: |
| Authorized User 2: | Contact Number: | Email Address: |
| Authorized User 3: | Contact Number: | Email Address: |



INTERNET PLANS & PRICING

*** Internet plan pricing does not include the cost of a required telephone line.**

**** Broadband Data Only plans do not require a telephone line.**

Service availability and Internet speed will depend on location.

All Internet services are subject to a one-time \$75.00 setup charge.

A modem/router is required to utilize the service. Monthly modem rental is \$5.95.

| Plans | Download Speed | Upload Speed | * Internet | ** Broadband Data Only |
|----------|----------------|--------------|--------------------|------------------------|
| Bronze | 8 Mbps | 800 Kbps | \$49.95 per month | \$69.95 per month |
| Silver | 15 Mbps | 3 Mbps | \$59.95 per month | \$79.95 per month |
| Gold | 25 Mbps | 3 Mbps | \$69.95 per month | \$89.95 per month |
| Platinum | 25 Mbps | 5 Mbps | \$79.95 per month | \$99.95 per month |
| Ultra | 50 Mbps | 25 Mbps | \$89.95 per month | \$114.95 per month |
| Maxx | 100 Mbps | 50 Mbps | \$129.95 per month | \$154.95 per month |
| Maxx 200 | 200 Mbps | 100 Mbps | \$199.95 per month | \$224.95 per month |
| Maxx 500 | 500 Mbps | 100 Mbps | \$449.95 per month | \$474.95 per month |
| Maxx 800 | 800 Mbps | 100 Mbps | \$749.95 per month | \$774.95 per month |

For additional High Speed/Hotel Plan availability and pricing, please visit our website: www.sierratel.com or call our office at 877-658-4611

INTERNET PLAN CHOICE

Internet Plan Choice: _____

Inside Wire Maintenance \$2.37 Per month

Whole Home Wi-Fi is an additional service that extends the Wi-Fi signal to all areas of the home.

\$10.00 Per month - First two mesh network units.
 \$ 5.00 Per month - Each additional mesh network unit.
 \$99.00 One-Time Setup Charge

Sierra Tel Payment Policy

You are responsible for payment of authorized charges on your bill. Your payment is DUE when you receive your bill and becomes DELINQUENT TWENTY-TWO (22) calendar days thereafter. Failure to pay charges for basic flat rate single line service charges, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5, including all mandated surcharges and taxes (i.e. the charges designated with an * on your telephone bill) may result in a disconnection of telephone service. Other services, such as the ability to make toll calls, may be restricted if not paid. Optional services may be discontinued. Other action to collect unpaid accounts may also be taken. If your service is disconnected for non-payment, you must pay the delinquent amount plus a 1.5% late fee and a charge to reconnect your service. You may also be required to pay a deposit. This contract shall at all times be subject to such changes or modifications by the California Public Utilities Commission as said Commission may, from time to time, direct in the exercise of its jurisdiction.

Internet Reconnection Charge: \$25.00

By using the Internet service, you agree to the terms of service located at our website: <https://www.sierratel.com/internet/internet-terms-conditions/>. You may also request a paper copy of these terms of service.

PRIVACY DISCLOSURE

Sierra Tel is committed to protecting your privacy, and we want to take this opportunity to inform you about your rights and options with respect to your account information. Your account contains basic personal information, such as your name, address, and telephone number, as well as information about your calling patterns, services, and features. Some of this information is referred to as Customer Proprietary Network Information (CPNI). Sierra Tel is bound by federal and state law to protect your CPNI information, and we manage your account to ensure its security so that your information remains confidential. Sierra Tel's Privacy and Rights Policy explains our practices about collecting, using, sharing, and retaining your information. This policy applies to Sierra Tel, Sierra Tel's Affiliates, and Third Parties with whom we share and collect information. For detailed information regarding Sierra Tel's Privacy and Rights Policy, the California Consumer Privacy Act (CCPA), and the California Privacy Rights Act (CPRA), please visit www.sierratel.com/privacy-policy/. You may submit CPRA right to access, right to delete, or right to opt-out of sale requests to us by e-mail at: privacy@sierratel.net, calling us toll-free at 877-658-4611, or sending any correspondence to Sierra Tel, Attention: Customer Care Manager, P.O. Box 219, Oakhurst, CA 93644.

Sierra Tel may update our Privacy Policy at any time, at least annually, to reflect new legal requirements, changes within our business, or to clarify our practices.

In order to promote and market new and/or existing products, services, and product packages to you, we would like to share your account information, including information protected under federal and state law, with our Sierra Tel corporate family of affiliates.

Do you authorize Sierra Tel to share your account information with its affiliates for the purpose of offering you information about affiliate products and services?

Allow Sharing

Don't Allow Sharing

The person signing this Agreement represents and warrants that he or she is duly authorized and has legal capacity to execute and deliver this Agreement. By signing below, this party is certifying that all information provided is true and correct, and that the business organization intends to be bound by this Agreement and all Payment Policy terms.

Account Owner/Principal Signature: _____

Printed Name: _____

Date: _____

Email these forms to:
customer@sierratel.com

Thank you for your business!