



Residential Broadband Data Only Application

New Install Reconnect Transfer of Ownership

APPLICANT INFORMATION

Applicant Legal Name: _____		Email Address: _____	
Mobile Number: _____	Date of Birth: _____	Government Issued ID: Attach Copy	
Co-Applicant Legal Name: _____		Email Address: _____	
Mobile Number: _____	Date of Birth: _____	Government Issued ID: Attach Copy	
Service Address: _____	City: _____	State/Zip: _____	
Mailing Address: _____	Same as above Other		
City/Zip: _____	New Construction APN: _____	Have you had service with us before?	Yes No
Previous Address: _____	City: _____	State/Zip: _____	

RESIDENCE INFORMATION

Own Rent Landlord Name/Contact Number: _____

Permission from your Landlord is required in order to install any NEW jacks or wiring at a rental property.

PRIVACY DISCLOSURE

Sierra Tel is committed to protecting your privacy, and we want to take this opportunity to inform you about your rights and options with respect to your account information. Your account contains basic personal information, such as your name, address, and telephone number, as well as information about your calling patterns, services, and features. Some of this information is referred to as Customer Proprietary Network Information (CPNI). Sierra Tel is bound by federal and state law to protect your CPNI information, and we manage your account to ensure its security so that your information remains confidential. Sierra Tel's Privacy and Rights Policy explains our practices about collecting, using, sharing, and retaining your information. This policy applies to Sierra Tel, Sierra Tel's Affiliates, and Third Parties with whom we share and collect information. For detailed information regarding Sierra Tel's Privacy and Rights Policy, the California Consumer Privacy Act (CCPA), and the California Privacy Rights Act (CPRA), please visit www.sierratel.com/privacy-policy/. You may submit CPRA right to access, right to delete, or right to opt-out of sale requests to us by e-mail at: privacy@sierratel.net, calling us toll-free at 877-658-4611, or sending any correspondence to Sierra Tel, Attention: Customer Care Manager, P.O. Box 219, Oakhurst, CA 93644.

Sierra Tel may update our Privacy Policy at any time, at least annually, to reflect new legal requirements, changes within our business, or to clarify our practices.

In order to promote and market new and/or existing products, services, and product packages to you, we would like to share your account information, including information protected under federal and state law, with our Sierra Tel corporate family of affiliates.

Do you authorize Sierra Tel to share your account information with its affiliates for the purpose of offering you information about affiliate products and services?

Allow Sharing

Don't Allow Sharing

INTERNET PLANS & PRICING

*** Internet plan pricing does not include the cost of a required telephone line.**

**** Broadband Data Only plans do not require a telephone line.**

Service availability and Internet speed will depend on location.

All Internet services are subject to a one-time \$75.00 setup charge.

A modem/router is required to utilize the service. Monthly modem rental is \$5.95.

Plans	Download Speed	Upload Speed	* Internet	** Broadband Data Only
Bronze	8 Mbps	800 Kbps	\$49.95 per month	\$69.95 per month
Silver	15 Mbps	3 Mbps	\$59.95 per month	\$79.95 per month
Gold	25 Mbps	3 Mbps	\$69.95 per month	\$89.95 per month
Platinum	25 Mbps	5 Mbps	\$79.95 per month	\$99.95 per month
Ultra	50 Mbps	25 Mbps	\$89.95 per month	\$114.95 per month
Maxx	100 Mbps	50 Mbps	\$129.95 per month	\$154.95 per month
Maxx 200	200 Mbps	100 Mbps	\$199.95 per month	\$224.95 per month
Maxx 500	500 Mbps	100 Mbps	\$449.95 per month	\$474.95 per month

INTERNET PLAN

Internet Plan Selection: _____ I agree to the terms of service located at _____
 Initial <https://sierratel.com/internet/internet-terms-conditions/>

For additional High Speed Plan availability and pricing, please visit our website: www.sierratel.com or call our office at 877-658-4611.

WHOLE HOME Wi-Fi

Whole Home Wi-Fi is an additional service that extends the Wi-Fi signal.

Add Whole Home Wi-Fi

Inside Wire Maintenance \$2.37 Per month

\$10.00 Per month - First two mesh network units.
 \$ 5.00 Per month - Each additional mesh network unit.
 \$99.00 One-Time Setup Charge.

PAYMENT POLICY

You are responsible for payment of authorized charges on your bill. Your payment is DUE when you receive your bill and becomes DELINQUENT TWENTY-TWO (22) calendar days thereafter. Failure to pay charges for basic flat rate single line service charges, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5, including all mandated surcharges and taxes (i.e. the charges designated with an * on your telephone bill) may result in a disconnection of telephone service. Other services, such as the ability to make toll calls, may be restricted if not paid. Optional services may be discontinued. Other action to collect unpaid accounts may also be taken. If your service is disconnected for non-payment, you must pay the delinquent amount plus a 1.5% late fee and a charge to reconnect your service. You may also be required to pay a deposit. This contract shall at all times be subject to such changes or modifications by the California Public Utilities Commission as said Commission may, from time to time, direct in the exercise of its jurisdiction.

Internet Reconnection Charge: \$25.00

Applicant Signature: _____ **Date:** _____

Co-Applicant Signature: _____ **Date:** _____

Account Number: _____

Applicant Name: _____

Co-Applicant Name: _____

Federal privacy laws require that all Sierra Tel employees verify your identity before discussing your account details, or making changes to your account. When you contact us, we will require the account password that you have selected below. If you are unable to provide this password, we will instead ask you the back-up security question. If you are not able to be authenticated, you will be required to visit our office to present a valid Government issued photo identification, before receiving account details.

Choose a master account password: _____**Applicant: Choose ONE authentication question from the choices below.**

- | | |
|---|--|
| What is the name of your favorite childhood friend? | What was the name of your kindergarten teacher? |
| Where did you meet your spouse/significant other? | What is the name of the street that you lived on as a child? |
| What was your childhood nickname? | What was the name of your first stuffed animal? |
| Where did you go on your first date? | In what city was your first job? |

Answer: _____**Co-Applicant: Choose ONE authentication question from the choices below.**

- | | |
|---|--|
| What is the name of your favorite childhood friend? | What was the name of your kindergarten teacher? |
| Where did you meet your spouse/significant other? | What is the name of the street that you lived on as a child? |
| What was your childhood nickname? | What was the name of your first stuffed animal? |
| Where did you go on your first date? | What was the name of your first pet? |

Answer: _____**Applicant Signature:** _____ **Date:** _____**Co-Applicant Signature:** _____ **Date:** _____***Thank you for your business!***